



June 22, 2006

RE: RFP DGS-2053 **ADDENDUM #38**

TO ALL INTERESTED BIDDERS:

This addendum makes changes or corrections to the following RFP Sections:

#### **SECTION 1**

**Table 1.1, page 4-5.** Table 1.1 has been replaced with a table that is now consistent with the current versions of sections 6.1-6.4.

**1.7, page 15.** Annotated on Key Action #22 a reference to footnote “2”.

#### **SECTION 7-B**

**Table 6.2.16.1.2.** All “Model One Time Quantities” in Column E were changed to “N/A” and all “Model One Time Costs” were changed to blank.

**Table 6.2.16.1.3.** All “Model One Time Quantities” in Column E were changed to “N/A” and all “Model One Time Costs” were changed to blank.

#### **SECTION 7-C**

**Table 6.3.2.a.** All “Model One Time Quantities” in Column E were modified.

**Table 6.3.5.2.a.** Change unit of measure for Feature “Fax on Demand or Fax Reply” to “per page”.

**Table 6.3.8.1.2.** All “Model One Time Quantities” in Column E were changed to “N/A” and all “Model One Time Costs” were changed to blank.

**Table 6.3.8.1.3.** All “Model One Time Quantities” in Column E were changed to “N/A” and all “Model One Time Costs” were changed to blank.



## SECTION 7-D

**Table 6.4.6.1.2.** All “Model One Time Quantities” in Column E were changed to “N/A” and all “Model One Time Costs” were changed to blank.

**Table 6.4.6.1.3.** All “Model One Time Quantities” in Column E were changed to “N/A” and all “Model One Time Costs” were changed to blank.

## SECTION 7-A, 7-B, 7-C, 7-D

**Replaced in their entirety.** No other changes, additions, or deletions to the content of rows were made. However, some formatting and calculation adjustments were made as follows:

- All columns containing totals were widened for ease of viewing numbers.
- Footers in all tables were modified to include the table name in the lower left corner of the page.
- Some cells which were missing their totaling formulas were corrected, as well as some shading of cells was either added or deleted.
- The format of a few cells was adjusted to the “Currency” format option.
- A few cells were missing the appropriate “N/A”

## GENERAL NOTE

All of the references above are summaries. Please read the entire text of each change. Changes are indicated by a horizontal or vertical line in the right margin of each page. A horizontal line indicates that text has been removed. A vertical line means text has been added or text has been changed. Please replace the RFP pages with the pages included in this addendum.

Please send any questions to me via e-mail.

Sincerely,

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# Section 1

### Module 3 – Internet Protocol Services

This Module provides an alternative solution to the traditional voice, video and data services named in Modules 1 and 2, by providing those services in an IP environment. The establishment of these new IP based services will enable the State to provide its CALNET II Customers hosted turnkey Voice over Internet Protocol (VoIP) solutions and a migration path to convergence as Customer's business needs dictate. In addition, this module includes Network Based IP Call Center solutions, Managed IP Video Conferencing and a variety of converged services. Due to the structure of the RFP, all services shall provide end-to-end connectivity.

### Module 4 – Broadband Fixed Wireless Access (BFWA) Services

This Module provides an alternative to some of the data services named in Modules 1 and 3 via a fixed wireless environment. The purpose of this Module is to provide an alternative to traditional wireline local loop services (last mile access) and wire services through a variety of wireless technologies provided in conjunction with wired data services to form wireless-to-wired and wireless-to-wireless end-to-end solutions.

**Table 1.1**

<b>Module 1</b>	<b>Module 2</b>	<b>Module 3</b>	<b>Module 4</b>
<b>CORE SERVICES</b>	<b>LONG DISTANCE SERVICES FOR VOICE</b>	<b>INTERNET PROTOCOL SERVICES</b>	<b>BROADBAND FIXED WIRELESS ACCESS</b>
Business Access Lines	Long Distance Calling	Hosted Standalone IP Business Lines	BFWA Data Channel-Basic Line Rate Service
Central Office Basic Exchange Services	Long Distance Access	Hosted Standalone IP Telephony Business Line Service (CPE)	BFWA Data Channel-Enhanced Line Rate Service
Central Office Trunk Services	900 Services	Hosted Standalone IP Voice Mail	BFWA Additional Line Rate Data Channel Service
Intra-LATA Dialing	Network Based Call Center Services	Hosted Standalone IP Audio Conferencing	Wireline Data Channel-Basic Line Rate Service
Locally Based Automatic Call Distributor (ACD)	Network Based Interactive Voice Response (IVR)	IP Transport For Converged Services	Wireline Data Channel-Enhanced Line Rate Service
Interactive Voice Response (IVR)		Converged Services, IP Telephony Services	Wireline Additional Line Rate Data Channel Service
Specialized Call Routing (SCR)	Network Based Specialized Call Routing (SCR)	Converged Services, IP Phone Hardware Features	

<b>Module 1</b>	<b>Module 2</b>	<b>Module 3</b>	<b>Module 4</b>
Computer Telephone Integration	Computer Telephone Integration (CTI) For Network Based ACD	Converged Services, IP Telephony Features	
Voicemail Services	Toll Free Services (800/8xx)	Converged Services Business Line Services	
Operator Services	Operator Services	Converged Services, IP Telephony Security	
Voice Network Operations and Management	Calling Card Services	Converged Services, IP Telephony Voice Mail Services	
Data Transport Services	Network Audio Conferencing	Converged Services, Managed IP Audio Conferencing	
Analog, Carrier DS0, DS1, DS3, Gigabit Ethernet, Metropolitan Area Network Services (Giga MAN), Multi-Protocol Label Switching (MPLS)	Net Conferencing	IP Network Based Automatic Call Distributor	
Synchronous Optical Network (SONET)		IP Network Based Interactive Voice Response (IVR) System	
ISDN Basic Rate Interface (BRI)		IP Network Based Specialized Call Routing	
ISDN Primary Rate Interface (PRI)		Computer Telephone Integration (CTI) For IP Network Based ACD	
Switched 56		Managed IP Video Conferencing Services	
Frame Relay Services		Unified Messaging Training	
Asynchronous Transfer Mode (ATM)			
Digital Subscriber Line (DSL)			
Audio Conferencing			

<b><u>ACTION</u></b>	<b><u>DATE/TIME</u></b>
16. Submission of Detailed Technical Proposals	January 17, 2006
17. Submission of Proposed Changes to Addendum 18A Contract Language	March 1, 2006
18. Last day for State Response to Addendum 18A Contract Language Change Requests	March 22, 2006
19. Confidential Discussions regarding Detailed Technical Proposals	February 14, 2006 – March 6, 2006
20. Submission of Draft Proposals	April 3, 2006
19. Confidential Discussions regarding Draft Proposals	May 1-19, 2006
20. Last Day to Submit Questions	June 21, 2006
21. Submission of Final Proposals (by 5:00 PM) <sup>1</sup>	July 19, 2006
22. Evaluation of Bidder Proposals <sup>2</sup>	July 20, 2006 – September 11, 2006
23. Demonstration (if required) <sup>2</sup>	August 16, 2006 – September 11, 2006
24. Public Cost Opening <sup>2</sup>	September 18, 2006
25. Notification of Intent to Award (Subject to 6611 negotiations) <sup>2,3</sup>	October 16, 2006
26. Last Day to Protest Selection <sup>2</sup>	October 23, 2006
27. Contract Award and Execution <sup>2</sup>	November 6, 2006

<sup>1</sup> Bidders are strongly encouraged to review the Bidder's final proposal checklist; Exhibit 1-B, prior to submitting final proposals.

<sup>2</sup> These dates are subject to change dependent upon the length of time necessary for the State to complete the evaluation process (and negotiations if initiated by DGS). Bidders will be notified via e-mail of any changes.

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<sup>3</sup> DGS reserves the right, in its sole discretion, to engage in negotiations pursuant to Public Contract Code Section 6611 and the guidelines and procedures adopted in accordance therewith including, but not limited to, Administrative Order 05-01 (issued February 7, 2005) or any amendments or replacements thereto.

# Section 7-A

Replaced in its entirety – see the CALNET II website

## Section 7-B

Replaced in its entirety – see the CALNET II website



## Section 7-C

Replaced in its entirety – see the CALNET II website

## Section 7-D

Replaced in its entirety – see the CALNET II website